



Starting Well Partnership
EVERY CONTACT SHAPES A LIFE

Welcome to the Starting Well Partnership Service for School Aged Children For 1st and Primary Schools in Worcestershire

We have a range of services on offer to ensure your child's health and well-being needs are met. It is widely known that children with better health and wellbeing are likely to perform better at school.

We are available to support you and your child throughout their school journey and our service includes:



Reception and Year 6

- Health Screening (through completion of an online questionnaire)
- Height and Weight measurements to promote Healthier Lifestyles (as part of the National Child Measurement Programme)
- Hearing Screening (**Reception only**)
- Parenting Groups
- Advice and guidance on many aspects of your child's health and well-being

For more information on what this service consists of, please refer to the information provided within this leaflet.

Now that your child has started school, we would like to introduce you to the Starting Well Partnership that supports school aged children.

The team is made up of Specialist Public Health Nurses (you may also know these as School Nurses), Community Public Health Nurses, Parenting Support Workers, Health Care Assistants and Community Health Connectors. We are mobile professionals, based in community settings like health centres and Family Hubs who can support school aged children and their families across Worcestershire.



Together we work with local communities, families, and children in different settings, including homes, schools, and community venues, to provide an essential link between school, home and community that promotes their safeguarding and wellbeing. If any health, safety or development concerns are identified, we may refer your child to other professionals that may be able to help and support further.

Health Checklist

You can help your child to develop and maintain a healthy lifestyle by:

- Registering your child with a GP - [you can find out how to do this here](#)
- Registering your child with a dentist, and having regular dental checks - [you can find dentists here](#)
- Checking if your child is up to date with their vaccinations - [you can check the schedule here](#)
- Checking your child's eyesight with an optician - [discover how and when to do this here](#)

Introducing:

SchoolScreener®

What is SchoolScreener?

SchoolScreener is a digital software platform the team uses to help support the delivery of the Healthy Child Programme. The automated software is used to carry out the Health Needs Assessment Questionnaires, School Aged Hearing Screening and National Childhood Measurement Programme (NCMP) to ensure that any concerns are identified early and support is available.

For more information, you can watch this simple explainer video.



Why should I use SchoolScreener?

SchoolScreener provides a digital communication channel for you to share key health information quickly and securely about your child with the Public Health Nursing team.

Unlike traditional paper-based questionnaires, the Public Health Nursing team can review answers about your child, as soon as they have been submitted. Meaning if any additional support is required, this can be put in place straight away.

The SchoolScreener portal is also where you will be able to access the results of your child's School Aged Hearing Screen and their height and weight details in relation to the NCMP.

You can also opt your child out of any of the programmes at any time through the portal should you wish to.



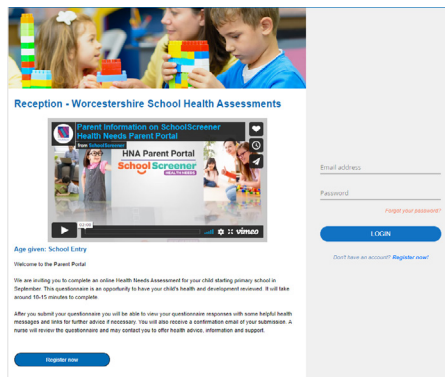
How do I use SchoolScreener?

As parents and carers, when your child starts school you will be issued with a letter from our service containing a 'unique link' to register for an account to access the 'Parent Portal' within SchoolScreener, which can only be accessed via Google Chrome or Microsoft Edge web browsers.

It's important to register, as once you have an account, this is where you will be able to login to access the Health Screening questionnaire and your child's results from the hearing screening and growth measurement programmes.

To register on the portal, just follow these simple steps:

1. Open the unique link in **Google Chrome** or **Microsoft Edge** web browser to visit the Parent Portal Homepage



2. Select register now, which will open a new page and fill in the required information

Parent registration form

Back

First name *

Last name *

Email *

Confirm email *

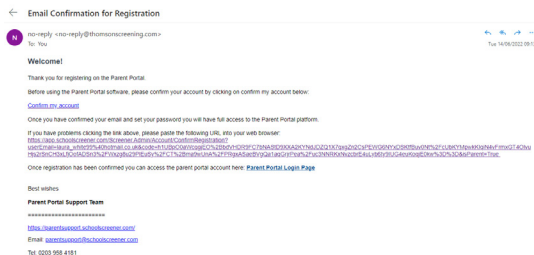
Phone number 1 *

Phone number 2

☐ Accept [Terms & Conditions](#)

Register

3. Open your email from SchoolScreener and follow the link to confirm registration



4. Follow the on screen instructions to create a password for your parent portal account

A form titled "Choose a password for your account". It has a label "Email" with a red asterisk and a text input field. Below this is a section titled "Please choose a password that meets the following criteria:" with a list of requirements: "at least 8 characters long", "must have at least one non-letter or digit character (!, @, #, \$, %)", "must have at least one digit (0-9)", and "must have at least one uppercase (A-Z)". There are three input fields: "Password" with a red asterisk, "Confirm password" with a red asterisk, and a "Finish" button.

5. Once you have set a password, head back to Parent Portal home page to login

The Parent Portal home page login form. It features the "THOMSON SCREENING" logo on the left and the "SchoolScreener WorkScreener" logo on the right. Below the logos are two input fields: "Email address" and "Password". To the right of the "Password" field is a link that says "Forgot your password?". At the bottom is a blue "LOGIN" button.

6. Once you have logged into the Portal, you can select which form(s) to complete

The screenshot displays the 'Submissions' page with a header 'view All Campaigns ...'. It features three campaign cards:

- 2021-22 Hearing Screening Pr...**
 - Campaign for: WORCESTERSHIRE HEALTH AND CARE NHS TRUST
 - Status: **New**
 - ZZ Test School Worcestershire
 - Child: Not Selected
 - Audience: Reception
 - Instructions: Click on the button below to fill in your child's details. Read the information on this year's Hearing Screening Programme. Submit the form. Carrying this out will ensure that you receive your child's results letters securely and efficiently once the screening has taken place. If you need to opt out you will also have the opportunity to do this.
 - Last updated: 14/06/2022 09:25
 - Buttons: Fill in the questionnaire form, Add another child
- 2021-22 Height and weight ch...**
 - Campaign for: WORCESTERSHIRE HEALTH AND CARE NHS TRUST
 - Status: **New**
 - ZZ Herdswell Primary School
 - Child: Not Selected
 - Audience: Reception and Year 6
 - Instructions: Please fill in your child's details and read the information provided. Submit the form. Once the measurements have taken place you will receive an electronic letter of your child's results in the Parent Portal.
 - Last updated: 14/06/2022 09:34
 - Buttons: Fill in the questionnaire form, Add another child
- Reception - Worcestershire Sc...**
 - Campaign for: WORCESTERSHIRE HEALTH AND CARE NHS TRUST
 - Status: **New**
 - ZZ Test HRA
 - Child: Not Selected
 - Audience: School entry
 - Instructions: We are inviting you to complete an online Health Swath Assessment for your child starting primary school in September. This questionnaire is an opportunity to have your child's health and development reviewed. It will take around 10-15 minutes to complete. After you submit your questionnaire you will be able to view your questionnaire responses with some helpful health messages and links for further advice if necessary. You will also receive a confirmation email of your submission. A nurse will review the questionnaire and may contact you to offer health advice, information and support.
 - Last updated: 14/06/2022 09:13
 - Buttons: Fill in the questionnaire form, Add another child

Once you have registered for an account, you will need to confirm and accept you have read all the information relating to the programme in order for electronic results letters to be issued and your child's results can be viewed securely through the portal.

Please be assured that information collected complies with General Data Protection Regulations (GDPR) and will be kept secure and confidential at all times and will only be used by staff who have a lawful reason to do so.



In addition to this, data from all screenings is then collated and anonymised to produce dashboards to support service delivery and shared with the school so they can see the health demographics of pupils.

What about Parents and Carers?

We all know parenting can be difficult sometimes, and so our Parenting Support Workers provide groups for parents and carers that can support you in these difficult times, or when you would just like to learn some new strategies and information on parenting.

All sessions are **free** to attend, and they are available face to face and virtually too. They provide an opportunity to meet with other parents and address a whole range of issues and subjects related to parenting. If you do not want to attend a group, then we have an online parenting offer for you.

This is a **free** service for all Worcestershire parents, and you will find the code to access the free courses via the QR code.



For more information about these sessions and how you can book a place on a parenting group please go to our website.

UNDERSTANDING YOUR CHILD



SOLIHULL APPROACH

Looked after Children (sometimes called 'children in care')

As part of the Starting Well Partnership, we have a dedicated team of specialist nurses for looked after children. The nurses are specifically responsible for supporting children in care and as part of this role they complete an annual health assessment. This is a holistic review which aims to support and promote all aspects of emotional, mental and physical health and well-being; identifying any needs which require additional support so appropriate referrals may be made.



Starting Well Partnership

Herefordshire and Worcestershire
Health and Care NHS Trust
2 Kings Court
Charles Hastings Way
Worcester
Worcestershire
WR5 1JR

Tel: 01905 520032



Do you have a concern, complaint or comment?

Contact: Patient Relations Team, Herefordshire and Worcestershire Health and Care NHS Trust,

2 Kings Court, Charles Hastings Way, Worcester, Worcestershire, WR5 1JR

Tel: 01905 681517 Email: Whcnhs.pals@nhs.net

Do you have a communication or information support need?

If so please contact the person who gave you this leaflet so that those needs can be recorded and responded to.

Provided by:



In partnership with:

